

InfoSight Newsletter

November 22, 2024 | Volume 18 | Issue 45

Note: Due to the Thanksgiving holiday, there will be no InfoSight newsletter next week. Happy Thanksgiving and we'll see you in December!

League InfoSight Highlight

Evolving our Products for our Credit Unions!



Each week I try to write articles that provide valuable insights into this ever-evolving regulatory environment. As I mentioned last week, it's unlike anything I've experienced before. More than ever, I'm convinced that our collaborative model with our League/Association partners is the most effective and sustainable approach because it truly "takes a village." We get to leverage the best and brightest talent across all your Leagues/Associations not only to maintain federal content, but also ensure state-specific content is up to date and relevant as well! This has become increasingly critical as your credit unions expand across state lines. Through our conversations with credit unions, we discovered that many weren't aware that they already had FREE access to state content for all 50 states within [InfoSight](#) as a member benefit. We realized this was an opportunity to drive awareness and provide even more value through our technology.

When we started our technology transformation over a year ago, we recognized the need to modernize our systems in line with existing trends. Our goal was to make our systems easier for our credit unions to use, and

ensure relevant information was front and center! Single sign-on was key, along with consolidating relevant resources under one URL.

Our hard work is finally coming to fruition! We are excited to announce that next year, in partnership with our Leagues/Associations, we will be launching **InfoSight360!** The new name reflects a major upgrade to our technology platform. We are bringing our flagship products, InfoSight, CU PolicyPro, and RecoveryPro together under a single sign-on, which will allow you to navigate seamlessly between the resources that you subscribe to. We've also added fresh new features and enhancements, including the introduction of our groundbreaking artificial intelligence feature, which will leverage the amazing content we have throughout our combined products.

Stay tuned for upcoming user training, user guides, FAQs and additional resources. While we are confident that the system will be intuitive and even easier to use, your Leagues/Associations and our team will be ready to answer any questions.

We also want to take a moment to express our heartfelt gratitude for your continued partnership and trust. We're thankful for the opportunity to work within an industry that is constantly giving back to their community. We are grateful to be able to continue to serve all of you so you can continue to carry out your important mission!

Please reach out to info@leagueinfosight.com if you have any ideas or questions. We would love to hear from you!

A partner in your village,

Glory LeDu

CEO, League InfoSight & CU Risk Intelligence

News and Alerts!

FinCEN Issues Alert on Fraud Schemes Involving Deepfake Media Targeting Financial Institutions

The U.S. Department of the Treasury's Financial Crimes Enforcement Network (FinCEN) issued an alert to help financial institutions identify fraud schemes associated with the use of deepfake media created with generative artificial intelligence tools.

[Read More](#)

CFPB Orders Global Tel Link to Pay \$3 Million for Illegally Freezing and Draining Payments Accounts for People Who Are Incarcerated

The Consumer Financial Protection Bureau (CFPB) took action against Global Tel Link Corporation (GTL) for illegally taking millions of dollars from more than a half million accounts and blocking money transfers to consumers who are incarcerated, which the consumers relied on for goods such as food, medicine, and clothing.

[Read More](#)

Grants of up to \$15,000 Available to Low-Income Credit Unions Hit by Hurricanes

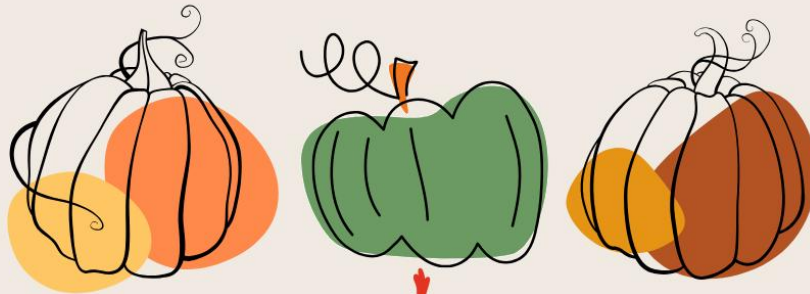
Low-income credit unions in Florida and Georgia hit by both Hurricanes Helene and Milton can get urgent need grants of up to \$15,000 from the National Credit Union Administration.

[Read More](#)



FROM OUR FAMILY TO YOURS...

H A P P Y
THANKSGIVING



LeagueInfoSight



Questions, Comments, Concerns? We are here to help! Email us at
info@leagueinfosight.com