

# InfoSight Newsletter

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## League InfoSight Highlights:

### Check Fraud!

Check Fraud is still an issue that needs attention and monitoring! Even older techniques such as “[check washing](#)” are making a comeback!

League InfoSight, in collaboration with our partner Leagues/Associations, is working to create and aggregate resources to help credit unions address this type of fraud!

- A dedicated Fraud channel will be added soon within InfoSight.
- A free virtual Fraud Symposium will be offered in August with two days of excellent speakers.
- We are exploring the creation of Fraud user groups to assist credit unions and facilitate communication of trends and to generate awareness.
- Short webinars and training sessions will be offered later this year.

We encourage our credit unions to review our existing resources. Specifically, credit unions have access to the Check Deposit Notice Generator (CDNG) available through [InfoSight at no additional cost](#). Credit unions can access the CDNG directly from their dashboard under the “Resources” tab. The landing page for the CDNG and Account Insurance Estimator includes a button to access these tools with no additional sign-on required. The CDNG provides credit unions with an expansive training tool to investigate different issues that may occur with check presentation. The credit union can offer their members multiple options, such as sending a check for collection, as a member service. The solution provides a deliverable to the member, disclosing the potential issue with the check and the course of action the credit union is taking.

The First 2024 issue of the Consumer Compliance Outlook put a spotlight on this topic in the article: [Resources to Combat Increased Check Fraud](#), which includes helpful resources and links for financial institutions to explore.

Check Fraud is still very much a hot topic that requires ongoing attention to tackle effectively. InfoSight is here to ensure credit unions have the tools they need to address this challenge.

**Glory LeDu,**  
*CEO, League InfoSight and CU Risk Intelligence*

## Observance and Celebration!



## News and Alerts!

### **NCUA: Agencies Issue Proposal on Incentive-Based Compensation**

Several agencies have adopted a Notice of Proposed Rulemaking (NPR) to address incentive-based compensation arrangements, as required under section 956 of the Dodd-Frank Wall Street Reform and Consumer Protection Act. The National Credit Union Administration (NCUA) is expected to take action on the NPR in the near future.

[Read More](#)

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## CFPB Takes Action Requiring National Collegiate Student Loan Trusts and PA Higher Education Assistance Agency to Pay for Student Loan Servicing Failures

The Consumer Financial Protection Bureau (CFPB) [took action](#) against the National Collegiate Student Loan Trusts and Pennsylvania Higher Education Assistance Agency (PHEAA) for multi-year servicing failures. The CFPB alleges that the defendants failed to respond to borrowers seeking relief from student loan payments, including during the COVID-19 national emergency. The CFPB filed proposed stipulated final judgments, which, if entered by the court, would require the National Collegiate Student Loan Trusts and PHEAA to pay \$400,000 and \$1.75 million in penalties, respectively, to the CFPB's victims relief fund. They would also pay nearly \$3 million in redress to harmed borrowers.

[Read More](#)

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## OFAC Launches New Sanctions List Service Application

The Office of Foreign Assets Control (OFAC) has announced the [formal launch of its new OFAC Sanctions List Service](#) (SLS) application. SLS is now the primary application OFAC will use to deliver sanctions list files and data to the public.

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## CFPB Takes Action Against Chime Financial for Illegally Delaying Consumer Refunds

The Consumer Financial Protection Bureau (CFPB) took action against Chime Financial for failing to give consumers timely refunds when their accounts were closed. Thousands of consumers waited for weeks or even months for balance refunds after closing their accounts - a failure that inflicted significant financial harm on consumers who did not have access to critical funds to help make ends meet. The CFPB's order requires Chime to provide at least \$1.3 million in redress to consumers it harmed, and pay a \$3.25 million penalty into the [CFPB's victims relief fund](#).

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## FHFA Announces Enterprise Reconsideration of Value Policies

The Federal Housing Finance Agency (FHFA) today announced that Fannie Mae and Freddie Mac (the Enterprises) published new Reconsideration of Value (ROV) policies after months of collaboration with FHFA and the U.S. Department of Housing and Urban Development's (HUD) Federal Housing Administration. A Reconsideration of Value is a request to an appraiser to re-assess the appraised value of a property due to potential appraisal reporting deficiencies or inappropriate selection of comparable properties, or based upon additional information the appraiser should consider.

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