

InfoSight Highlight

Recent Content Updates

The following InfoSight channels have been recently updated:

- **July 2018 - Tax Issues Channel**
The Backup Withholding pages were updated to reflect the new rate of 24%. Various links were updated on the Form 990 topic. For 1098 and 1099 pages there was a modification to Mortgage Debt Relief section noting the PMI/mortgage debt forgiveness tax was extended through 2017.
- **June 2018 - Employment Channel Topic - Employee Retirement Income Security Act (ERISA)**
This topic was expanded to include information on the recent regulatory changes effective April 2018.

Please review these channels to ensure your credit union is in compliance.

Compliance News

FTC mails checks to victims of fake debt collection scheme

[The Federal Trade Commission reports that it is mailing 597 checks totaling more than \\$184,000](#) to people who were allegedly tricked into paying phony debts. In October 2015, the FTC and the State of New York charged a group of defendants known as Delaware Solutions with collecting on debts that they knew were bogus. According to the complaint, the defendants ignored evidence that the debts were invalid, failed to identify themselves as debt collectors, falsely portrayed themselves as process servers or attorneys, and falsely threatened arrest or litigation for failure to pay. The defendants agreed to – and in August 2016, a federal court in New York entered – an order that permanently banned them from the debt collection industry. The average refund amount is \$308.37.

Source: Federal Trade Commission

Bank loses \$2.4M in two attacks

A U.S. bank has been the victim of two cyber attacks in under a year that resulted in \$2.4 million in total losses. A phishing email targeting a bank employee gave hackers access to an internal workstation in May of 2016,

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Compliance Videos

Compliance Connection Video

Are you sure you're in compliance with the FinCEN requirements that were effective in May? You may want to take another look at the [FinCEN Customer Due Diligence video](#) from League InfoSight's CEO Glory LeDu to be sure!

Just a reminder that Compliance videos since 2016 can be found on YouTube at [the Compliance Connection channel](#), where they are generally updated quarterly.

Compliance Calendar

September, 2018

- September 3rd, 2018:
Labor Day - Federal
Holiday

October, 2018

providing the nefarious actors with the ability to install malware that gave them access to the STAR ATM network and allowed them to make withdrawals at hundreds of ATMs in January of 2017. Following the incidents, the bank filed claims with its insurance carrier, which has refused to cover the bank's losses. [Threadpost magazine has the details here.](#)

Source: Threatpost

Costly insider threats

In the past two years, the average number of insider-related incidents involving employee or contractor negligence has increased from 10.5 to 13.4, and the number of credential theft incidents has tripled, according to the Ponemon Institute [2018 Cost of Insider Threats](#) report. What comes as no surprise is the research firm's findings that the financial services industry takes the hardest hit from insider threats, with total annualized losses of \$12.05 million. [Security Week magazine shares more information here.](#) .

Source: Security Week

New Consumer Compliance Supervision Bulletin

Last week, the Federal Reserve published a [Consumer Compliance Supervision Bulletin](#) which provides high level summaries of a variety of compliance issues the agency has observed in its supervised entities. The two key focuses of the bulletin are fair lending risks and UDAP, which are important areas of concern for credit unions as well.

Source: Federal Reserve

Advocacy Highlight

Pending Regulatory Comment Calls

CUNA plans to comment on the following pending regulatory proposals. For comment letters to have the greatest impact, consider whether and how these proposals would affect your credit union and contact the CUNA staff listed for each proposal with your feedback. Also, feel free to contact the

- October 8th, 2018: Columbus Day - Federal Holiday
- October 28th, 2018: [5300 Call Report Due to NCUA](#)

November, 2018

- November 12th, 2018: Veterans Day (observed) - Federal Holiday
- November 22nd, 2018: Thanksgiving Day - Federal Holiday

December, 2018

- December 25th, 2018: Christmas Day - Federal Holiday

April, 2019

- April 1st, 2019: [Prepaid Accounts under the Electronic Fund Transfer Act/Regulation E and the Truth In Lending Act/Regulation Z \(Date Extended\)](#)

Compliance Training

Regulatory Compliance Training

[CUNA and CUNA Webinars](#)

CUNA staff listed if you would like more information on how to send your own letter.

[Payday Alternative Loans](#) (Aug 3, 2018) – Monique Michel (MMichel@cuna.coop)

[Fair Housing Act's Disparate Impact Standard](#) (Aug 20, 2018) – Luke Martone (lmartone@cuna.coop)

[New Message Format for the Fedwire Funds Service](#) (Sept. 4, 2018) – Lance Noggle (lnoggle@cuna.coop)

[Enterprise Capital Requirements](#) (Sept. 17, 2018) Luke Martone (lmartone@cuna.coop)

CUNA Advocacy

Keeping up with CUNA Advocacy

To stay abreast of the issues on which CUNA has provided input to lawmakers and regulators, [here is a list of those topics](#).

CUNA Advocacy Update

The CUNA Advocacy Update is published at the beginning of every week and keeps you on top of the most important changes in Washington for credit unions--and what CUNA is doing to monitor, analyze, and influence government agencies and federal law. To receive this update, click on "Get CUNA Updates" on the [CUNA Advocacy page](#). Additional Advocacy efforts may also be found under [CUNA's Removing Barriers blog](#). With the recent updates to CUNA's website, Advocacy information has also changed. To view recent advocacy issues and see ways your credit union can become involved, visit the [Priorities](#) or [Actions](#) pages.

NEW! ComplySight Overview – LIVE Webinar!

Several credit unions have expressed interest in attending a live webinar introducing ComplySight, so the first one has been scheduled for August 9th at 3pm EST. Here are the details for registration:

[CUNA has published a list of their free webinars for 2018!](#)

CUNA offers hundreds of online training events that make it easy for you to learn right at your desk. Whether you are looking for a beginner course or want a comprehensive understanding on a specific topic, CUNA webinars, audio conferences and eSchools have what you need. [Click here for updates on compliance, operations, lending topics and more!](#)

Topic: Overview of ComplySight - What is it?

Date: Thursday, August 9, 2018

Time: 3:00 pm, Eastern Daylight Time (New York, GMT-04:00)

To register for this meeting

1. [Click here for the ComplySight Webinar Registration Form](#)
2. Register for the meeting. **Note: The password is 12345**

Once the host approves your request, you will receive a confirmation email with instructions for joining the meeting.

This 45-50 minute webinar will provide an overview of ComplySight and explain how it may be of help to your credit union as you tackle compliance issues.

Additional live webinars in the coming weeks will include:

- Complaint Management System within ComplySight
- File Manager
- And more!

[ComplySight: 30-Day Free Trial!](#)

If you're interested in a "trial run" of ComplySight, League InfoSight is offering a free, 30-day trial so you can see the benefits first-hand. It's easy to get started. [Just visit us online and click on Free Trial Offer.](#)

