InfoSight Highlight

Authentication in an Internet Banking Environment

In October 2005, the FFIEC Agencies (Agencies) issued guidance that provided a risk management framework for financial institutions offering Internet-based product and services to their members. It stated that institutions should use effective methods to authenticate the identity of customers and that the techniques employed should be commensurate with the risks associated with the products and services offered and the protection of sensitive customer information.

In 2011 the Agencies issued a <u>Supplement to the Guidance</u> to reinforce the Guidance's risk management framework and update the Agencies' expectation regarding customer authentication, layered security or other controls in the increasingly hostile environment. The Supplement reiterates and reinforces the expectations described in the 2005 Guidance that financial institutions should perform periodic risk assessments considering new and evolving threats to online accounts and adjust their customer authentication, layered security and other controls as appropriate in response to identified risks. As per the guidance, these risk assessments should be performed each time the credit union adds services through Internet Banking or every 12 months. It establishes minimum control expectations for certain online banking activities and identifies controls that are less effective in the current environment. It also identifies certain specific minimum elements that should be part of an institution's customer awareness and education program.

For additional information, <u>click here for the topic</u>.

Review the information today to help your credit union remain in compliance.

Compliance News

FFIEC Updated CyberSecurity Tool

The Federal Financial Institutions Examination Council (FFIEC) released an update to the Cybersecurity Assessment Tool at the end of May. This update:

InfoSight Compliance eNEWSLETTER

June 16, 2017 Vol. 11, Issue 24

Created in partnership with the



Credit Union National Association

Compliance Videos

First Quarter 2017 Recap and Second Quarter Outlook

This video provides a recap from Glory LeDu, Director of League System Relations, of the first quarter compliance updates and gives a "sneak peek" of what is to come in the second quarter of 2017. Included are such topics as the NCUA changes to Member Business Lending, the Fixed Assets Rule and the Chartering and Field of Membership Manual as well as a minor revision to the CFPB's HMDA information. There were also annual updates from the CFPB. FRB and the IRS. The FFIEC has also updated the Uniform Interagency **Consumer Compliance** Rating System, which is mentioned in this video as well as covered in depth in a separate video.

- Addresses changes to the FFIEC IT Examination Handbook by providing a revised mapping in Appendix A to the updated Information Security and Management booklets; and
- Provides additional response options, allowing financial institutions to include "supplementary or complementary behaviors, practices and processes that represent current practices of the institution in supporting its cybersecurity activity assessment."

Click <u>here</u> for the May 31, 2017 press release and <u>here</u> to access the updated tool.

Source: FFIEC

NCUA Releases New Call Report Form and Instructions

NCUA has released its new 5300 Call Report Form and accompanying Form Instructions, which become effective September 30, 2017. This release is especially important for credit unions engaged in commercial lending because the previous version of the call report had not yet been updated to reflect the January 2017 changes to the Member Business Loans (MBL) rule. One of the most significant changes to the rule is the new distinction between commercial loans and member business loans, and the new Call Report is updated to enable credit unions to report commercial loans and MBLs as separate categories on the form. At CUNA, we have received a lot of questions about the definition of commercial loans vs. MBLs, which prompted us to create this chart a few months ago. The Call Report Instructions contain a very similar list to help clarify the distinction as well. They also provide illustrative examples to assist credit unions in calculating the loan amount they need to report for each category, for example:

Commercial Loan Definition Examples:

- A member has \$35,000 in commercial purpose loans and the credit union grants this member an additional \$40,000 in a commercial purpose line of credit, the credit union should report both loans as commercial loans as of the date of the second loan is granted regardless of whether the line is drawn on.
- In this example, the same member subsequently paid down the \$35,000 commercial purpose loan to \$15,000 and has a \$34,000 balance on the business line of credit, making the total outstanding balance \$49,000. The aggregate outstanding balance

FFIEC Consumer Compliance

In this video, Glory LeDu explains the updates made to the Uniform Interagency Consumer Compliance Rating System by the Federal Financial Institutions **Examination Council** (FFIEC), as well as the CFPB's requirements for an effective Consumer Compliance Management System. Credit unions should review this video to determine how their current compliance management system stacks up, as examiners will be using this rating system to evaluate credit unions on compliance factors and will be assigning an overall Consumer Compliance Rating.

Member Business Lending

This video provides the details you will need to know to comply with the NCUA's Member Business Lending rules.

Compliance Calendar

July, 2017

 July 4th, 2017: Independence Day -Federal Holiday plus unfunded commitments less any portion secured by shares in the credit union or other financial institutions is still \$55,000. The credit union is required to list both of these loans as commercial loans.

Examples for reporting Business Loans on line 7.

- If a member has \$35,000 in business purpose loans and the credit union grants this member an additional \$40,000 in business purpose loans, the credit union should report the additional \$40,000 as a Member Business Loan.
- If, in the case above, the member subsequently pays down the \$35,000 business purpose loan to \$15,000 and the \$40,000 business loan to \$34,000, making the aggregate total business purpose loans \$49,000, the credit union is not required to list any of these loans as Member Business Loans since the new aggregate loan total is \$49,000 and is now below the \$50,000 threshold in \$723.8(c) of NCUA's Rules and Regulations.

In addition to this guidance, the Instructions explain that the reporting of commercial loans will be broken down into subcategories such as construction and development loans, loans secured by farmland, secured by multifamily residential property, secured by owner occupied non-farm non-residential property, secured by non-owner occupied non-farm non-residential property, real estate secured commercial loans, loans to finance agricultural production and other loans to farmers commercial and industrial loans, unsecured commercial loans, unsecured revolving lines of credit granted for commercial purposes, and total commercial loans to members. For member business loans, credit unions will only report the net member business loan balance (NMBLB) and the NMBLB comprised of 1-4 Family Residential Properties. The Call Report Instructions are over 100 pages long, but you can find the portion pertaining to business and commercial lending on page 71 of the document.

Source: NCUA

Advocacy Highlight

FinCEN to Update DoEP report

The Financial Crimes Enforcement Network (FinCEN) has published in the June 13, 2017, *Federal Register* a Notice and Request for Comments on a proposed update and renewal of the collection of information

• July 30th, 2017: <u>5300</u> <u>Call Report Due to</u> NCUA

September, 2017

- September 4th, 2017: Labor Day - Federal Holiday
- September 15th, 2017: Same-day ACH (NACHA) – Phase 2 of the implementation period for the rule.

October, 2017

- October 3rd, 2017:
 Military Lending Act for Credit Cards
- October 9th, 2017: Columbus Day -Federal Holiday
- October 19th, 2017:
 <u>Amendments to the</u>
 2013 Mortgage Rules
 <u>under the Real Estate</u>
 <u>Settlement</u>
 <u>Procedures Act-Regulation X and the</u>
 <u>Truth in Lending Act-Regulation Z</u>
- October 29th, 2017: <u>5300 Call Report Due</u> to NCUA

November, 2017

November 10th,
 2017: Veterans' Day
 (Observed) - FRB
 will be open

through its "Designation of Exempt Person" (DoEP) report, used by banks and others to designate eligible customers as exempt from currency transaction reporting requirements. The proposed minor changes would remove the obsolete reference to "Document Control Number" and to add a country field in Parts II and III of the report to accommodate reporting from U.S. territories. Comments will be accepted for 62 days, through August 14, 2017.

Reign In CFPB, Redesign CU Rules: Treasury Department

Financial regulators and Congress have done a poor job of tailoring regulations to the size of financial institutions, the Treasury Department said earlier this week, in calling for many of the changes long advocated by credit unions.

"As banking regulators are approaching the full implementation of Dodd-Frank, nearly seven years after its passage, regulation has proven to be insufficiently tailored to depository institutions based on the size and complexity of their business models," the Treasury Department said in releasing its first report on redesigning the financial regulatory regime.

The report singles out the CFPB for particular criticism. "The CFPB has brought a range of enforcement actions that allege violations of law for practices that are common among financial services providers and that had not previously raised concerns among other regulators," the Treasury Department said.

The report calls on Congress to repeal the agency's supervisory authority, returning all supervisory powers to the prudential regulators. Credit unions and the NCUA have accused the CFPB of usurping many of the powers of the credit union agency in such areas as payday lending. President Trump earlier this year directed Treasury Secretary Steven Mnuchin to lead an administrative effort to overhaul Dodd-Frank. The first report, released Thursday evening, covers depository institutions, including community banks and credit unions.

The Treasury Department said that subsequent reports will examine capital markets, the asset management and insurance industries, and non-bank financial institutions. Some of the recommended changes can be made by regulation. Others will require action by Congress.

November 23rd,
 2017: Thanksgiving
 Day - Federal
 Holiday

December, 2017

December 25th,2017: Christmas DayFederal Holiday

January, 2018

January 1st, 2018:
 <u>Home Mortgage</u>
 <u>Disclosure Act –</u>
 <u>Regulation C</u>
 (CFPB), most
 <u>provisions – Effective</u>
 date

Compliance Training

Regulatory Compliance Training

NCUA Field-of-Membership Rule

Get more information about the NCUA' new field-of-membership rule by watching the <u>agency's</u> webinar online and review <u>questions and answers</u> from the event.

The NCUA Board unanimously approved the new field-of-membership rule at its October 2016 open meeting.

For credit unions, the Treasury Department recommends, among other things:

- Raising the scope of application for stress-testing requirements for federally-insured credit unions to \$50 billion in assets;
- Repealing the rule requiring credit unions to satisfy a risk-weighted capital framework;
- Increasing coordination between the CFPB, the NCUA and state regulators in conducting examinations; and
- Raising the threshold for credit unions to be eligible for 18-month exam cycles.

In the report, the Treasury Department calls for financial regulators to conduct stringent cost-benefit analysis before rules are issued.

The report calls on the CFPB to adopt regulations that more clearly delineate its powers to take actions based on Unfair, Deceptive or Abusive Acts or Practices. Credit union trade groups have complained that the agency has not provided guidance on its UDAAP authority.

The report calls on Congress to make the CFPB director removable at will by the president or restructure the agency as an independent multimember commission. The agency should also be subject to the annual appropriations, the Treasury Department said.

The House last week passed its own plan to overhaul Dodd-Frank. Known as the Financial CHOICE Act, authored by House Financial Services Chairman Jeb Hensarling (R-Texas), H.R. 10 would overhaul Dodd-Frank, making a myriad of changes to the financial regulatory regime. It would diminish the powers of the CFPB, require congressional approval of significant agency rules and subject financial regulators, including the NCUA and CFPB, to the annual appropriations process.

The legislation was more far-reaching than the Treasury Department's recommendations. Mnuchin applauded House passage of the bill.

On the Senate side of Capitol Hill, Banking Chairman Mike Crapo (R-Id.) and ranking Democrat Sherrod Brown (D-Ohio) have said they want to work on Dodd-Frank overhaul legislation on a bipartisan basis. The committee began a series of hearings on the issue last week.

Source: CU Times

CUNA Advocacy Update

NCUA videos on effective board meetings

The NCUA has released a new video series, "Effective Board Meetings," designed to help credit union directors make the best use of their meetings. The four-part series features different examples of well-run and poorly run board meetings. It also provides helpful tips on how to run constructive meetings and create an environment that engages a credit union's board members.

CUNA AND CUNA Webinars

CUNA offers hundreds of online training events that make it easy for you to learn right at your desk. Whether you are looking for a beginner course or want a comprehensive understanding on a specific topic, CUNA webinars, audio conferences and eSchools have what you need.

<u>Click here</u> for updates on compliance, operations, lending topics and more!

The <u>CUNA Advocacy Update</u> is published at the beginning of every week and keeps you on top of the most important changes in Washington for credit unions--and what CUNA is doing to monitor, analyze, and influence government agencies and federal law. Additional Advocacy efforts may also be found under CUNA's <u>Removing Barriers</u> blog.

New ComplySight Enhancement - File Manager!

ComplySight's newest enhancement, File Manager, is now available and you can learn all about it in this 35-minute video. File Manager allows users to upload files and documents individually or in bulk and associate them to Areas, Items and/or Factors. If you have any questions, please feel free to contact info@complysight.com.

ComplySight Training is Available!

Not sure how to get started, or want a refresher on how to use ComplySight? Or are you interested in seeing more of how ComplySight works? We are excited to make available recorded webinars to help you get the most out of ComplySight! We currently have seven training modules available! The ComplySight training webinars are available at any time, and registration is not required. Click here to start training today!

ComplySight: 30 Day Free Trial!

If you're interested in a "trial run" of ComplySight, League InfoSight is offering a free, 30-day trial so you can see the benefits first-hand. It's easy to get started. Just visit us online and click on Free Trial Offer.